

Q&A for using our app for language and assistance services at the Global Disability Summit 2025 (GDS)

Will the GDS offer different translations?

Yes, you can follow the stage program in different languages and with diverse assistance options. The stages have different language regimes. Each stage and language regime can be selected in a specialized interpreter app. GDS uses the app CRN (Congress Rental Network) powered by *interprefy*. You can either download the app on your phone or tablet ([App Store \(iOS\)](#) | [Google Play Store \(Android\)](#)) or simply use the browser version without downloading the app.



How do you connect to the right session?

There are two options:

Option 1: At the entrance of each hall there will be QR Codes that you can scan with your phone or tablet. This will automatically connect you to the current session in that hall.



Option 2: In the GDS-event app b2match ([App Store \(iOS\)](#) | [Google Play Store \(Android\)](#)) you find the complete program for the GDS. When you click on a session in the program schedule, further information will appear including a link to the stage program you like to follow. The session will then open in the above mentioned interpreter app (CRN).



How do I select the language and assistance I require?

Once you are in the right session, you can easily select the language and assistance options directly on the main page. There are three main areas where you can make changes, namely audio, video and captions.

Audio

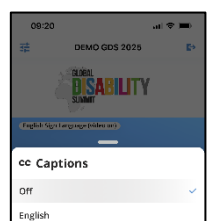
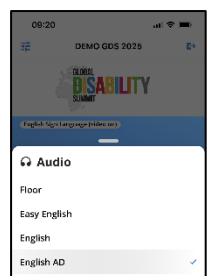
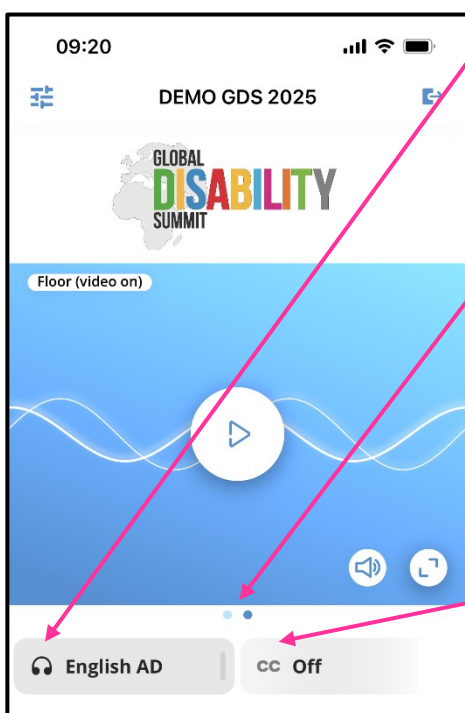
Below the video on the left, there is a dropdown menu with a headphone icon. When you open it, you can select the language you like to listen to.

Video

Below the video in the center there are dots that you can click to change the video. You can also swipe left and right to show a different video. Depending on the language regime of the session, you can switch between the stage video (Floor) and different sign language interpreters.

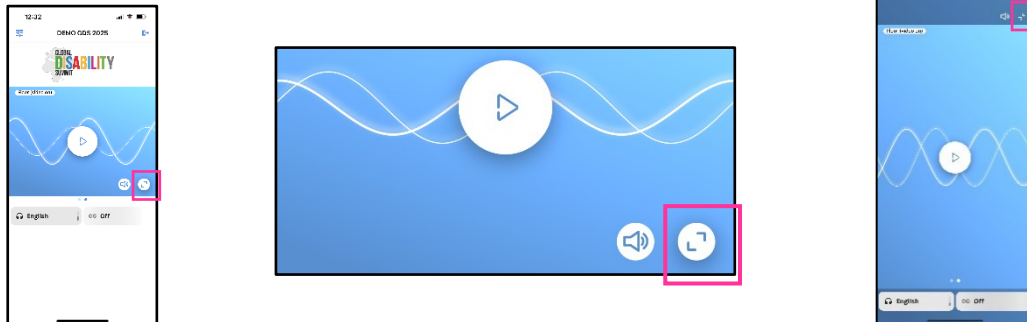
Captions

Below the video on the right, there is a dropdown menu called cc. When you open it, you can select the language of captions you like to read.

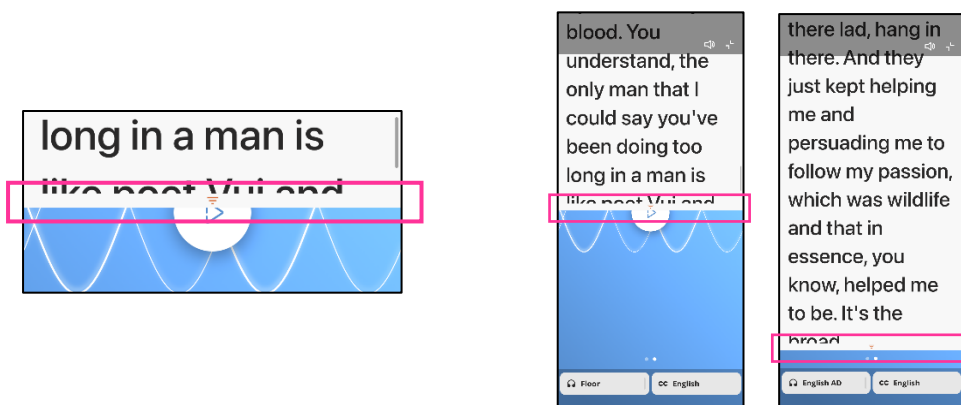


Can I change the sizes in the app?

Yes, you can arrange the size of the windows to your liking. You can use the symbol in the right bottom corner of the video to enlarge the video and put it on full screen. You can also downsize it again by clicking on the same symbol which appears in the top right corner in full screen.



The app can also show a video and captions at the same time. For example, you can see an international sign interpreter video and English captions in parallel. If you want to change the size of the captions and video, simply click on the white line with the orange stripes in the center and pull it up or down.



Who can I ask for support when I need help to use the app?

Before the summit, you can contact us with your questions or comments via the following e-mail-address: support@gds-registration.org. During the GDS in Berlin, we have info counters on-site where you can find trained staff to help you with your questions. There will also be many volunteers at the venue that you can ask for help.